

Who You Would Contract With

Company	CxLEVER, owner Tim Veles
Address	Building 26, Eberswalde Technology and Business Park, Alfred-Nobel-Straße 1, 16225 Eberswalde, Brandenburg, Germany
Contact	+49 30 629 377 69 · hello@team.cxlever.io
VAT ID	DE345471960
Hubs	Berlin · Munich · Caen
Web	cxlever.io

What Our Terms Say

Section 1	Business to business only (Unternehmer under § 14 BGB). We offer no services to consumers.
Section 2	Scope, deliverables, milestones and timeline are set in each proposal or SOW. These are services: pipeline and revenue figures are targets, not guaranteed results.
Section 4	Fees as set in the SOW, on a retainer, milestone or project basis, net of VAT. Invoices are payable within 14 days without deduction.
Section 4	Third-party tool licences are registered to the client's own accounts and billed to the client directly.
Section 5	All work products, data, accounts, playbooks and digital assets created in the engagement belong to the client.
Section 6	Confidentiality during the term and for three years after.
Section 7	A data processing agreement under Art. 28 GDPR wherever we process personal data on the client's behalf.
Section 8	Unlimited liability for intent and gross negligence; for slightly negligent breach of essential obligations, capped at the fees paid under the SOW in the preceding twelve months.
Section 9	Term and notice periods as set in the SOW. On termination we hand over all client assets.

Section 10	We name a client as a reference only with their consent in text form.
Section 11	German law, excluding the UN Convention on Contracts for the International Sale of Goods; place of jurisdiction Eberswalde.

The terms in full: cxlever.io/agb/

How We Handle Data

- In most engagements we act as a processor under Art. 28 GDPR: you decide what happens to the data, we carry it out.
- Our list of sub-processors is public. We announce a change in text form before it takes effect, and you can object.
- Our automation platform (n8n) and the working environments of engagements run on Hetzner servers in Germany.
- CRM and marketing automation run on HubSpot with EU data residency.
- AI services (OpenAI, Google Gemini, Anthropic) only where an engagement uses them; transfers to the USA are safeguarded by the EU-U.S. Data Privacy Framework and Standard Contractual Clauses.
- Where and how we use AI on this website is set out on the AI Transparency page.

Sub-processors: cxlever.io/subprocessors/ · Privacy & GDPR Center: cxlever.io/privacy/

How We Invoice

- We issue e-invoices as XRechnung or ZUGFeRD on request.
- Payment within 14 days without deduction (AGB section 4).
- VAT ID DE345471960.

Engagements You Can Read Up On

- HOSTKEY Pipeline Expansion & RevOps: A Tier-1 cloud hosting provider with manual sales and an undefined ICP got a go-to-market overhaul for EMEA, the US and MENA, and €1.2M in new pipeline.
- OKAY\QA Repositioning & Outbound: A premium QA agency turned deep technical capability into repeatable commercial offers. Signal-driven outbound reached a 28.9% answer rate.
- qoob GTM & Sales Infrastructure: A smart-meeting-infrastructure startup converted trade fair traffic into host-site contracts, with 12+ qualified appointments per fair day.
- UVL Robotics Market Validation: An early-stage, drone-based AI inventory system secured corporate validation, early MOUs and development funding before full production readiness.

Names and contacts for reference calls we give in a conversation, with the consent of the client concerned (AGB section 10).

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